

Aleksandar Aleksandrov

From: Gerald Harris [gsharris@fedex.com]
Sent: Monday, July 24, 2006 12:46 PM
To: alex@fixandpaint.net
Cc: 108181@fedex.com
Subject: Thank you


Alex,

I just wanted to thank you for the excellent work that your company performed on our home. My wife and I were a little nervous about selecting a contractor because we are new to the Richmond area and we did not know anyone. We saw your add in the Wyndham newsletter so we decided to give you a call. We were immediately impressed by your professionalism. You spent time showing us other homes in our neighborhood that you painted and you also showed us letters of recommendation from other satisfied customers. You also returned our phone calls in a timely manner and you were always on time for appointments. That helped to put us at ease and confirmed that you were a legitimate and trustworthy business.

We also appreciated how provided a detailed quote. Since we are new home owners, we were concerned about our budget but you gave us a detailed quote with various options, which helped us to stay within our budget.

Your work was impeccable. We were very impressed with the carpentry work and we really liked how you used vinyl replacements so we would not have to worry about the wood needing to be repaired again. The vinyl replacement parts look identical to the original wood and that was very important to us because we wanted our house to maintain it's original appearance. We also appreciated that you used hi quality paint that will last for several years.

Finally, I want to let you know that I will use your company again and I will recommend you to other people in my neighborhood. Once again, thank you!

	
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