

8032 Buford Commons  
Richmond, Virginia 23235

August 22, 2006

George Georgiev, President  
Alex Aleksandrov, General Manager  
Carpentry and Painting Experts  
5036 Fairlake Lane  
Glen Allen, Virginia 23060

Dear George and Alex,

This letter is to say thank you for the spectacular job that Carpentry and Painting Experts did for the Rolling Hill at Buford Community. Your company did a wonderful job repairing our railings and painting the doors as well the railings on all 54 townhouses. This was a massive project. You used the finest quality paint that is on the market.

When this Board of Directors began receiving bids from various companies, you made yourself available to meet with us and answer any questions that we had about this project. You even presented a detailed proposal of the work to be done and a description about your company's history. This made it easy for us to make a decision about the company we would choose.

You delivered what you promised!! Your workers were always onsite and on time everyday. They were very polite and professional. Not to mention, you always came by our complex everyday to supervise the progress of the project. Your company was so diligent and consistent in your procedure that you finished the work on all fifty-four units far above schedule. This was a feat in itself because these buildings have a lot of sharp angles.

Carpentry and Painting Experts did such a wonderful job. Our Townhouses look fabulous and really you helped to transform these Victorian townhouses into elegant homes.

Also, I cannot say enough for the professionalism that you exhibited. You always made yourself available to all 54 homeowners by giving out your cell phone number. Whenever any of the homeowners called you about a concern, you handled it. You were most gracious and has the most delightful personalities. You represent your company very well.

Due to this project, the value of my home has increased. I know because I recently had my home appraised.

I cannot end this letter without thanking you for the remarkable patience you had with all of the homeowners here. You went well above the call of duty to please everyone. I will recommend Carpentry and Painting Experts to everyone. Everything looks great.

Sincerely,  
Clara Monica Bannister

  
President, Board of Directors  
Rolling Hill At Buford Community Association, Inc.  
804-272-2279 Home